



CHEAT SHEET FOR ICON ATTENDEES:

We recommend using Chrome or Firefox browsers for the best experience.

Internet Browser

BEST EXPERIENCE: Chrome 60+ or Firefox 55+

OTHER: Internet Explorer 11.0+ or Safari 10+

- Internet Explorer is not supported when running as a legacy IE version using compatibility or enterprise mode.
- Unable to use HTML 5: If your browser is unable to playback HTML5 streams the website may fallback to use Adobe Flash.
- Apple iPad and iPhone: please use Safari on iOS devices for the best viewing experience.
- Android 4.4+: please use Chrome on Android devices for the best viewing experience.

Internet Connection:

- High speed connection of 1 Mbps+
- NO VPN connection
- Ensure your network is not blocking streaming media by contacting your IT department.

Login info:

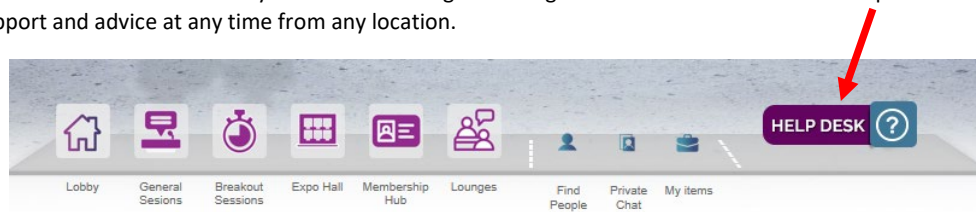
- To attend ICON 2020 log in to: <https://www.prsa.org/icon-login>
- Use your username and password from your MyPRSA account. If you did not have an account prior to registering for ICON 2020, we created one for you.
- If you do not know your login credentials, please click on the Retrieve Username/Password link and you will receive an email that will unlock your account and let you reset your username and/or password.

Orientation:

- Orientation will be held on Monday, Oct. 26 at 10 a.m. EDT in the General Session Theatre. Make time in your schedule to attend this instructional event.

Navigation:

- Use toolbar at the bottom of your screen to navigate throughout ICON 2020. Click on the Help Desk for technical support and advice at any time from any location.



Launching an event or program:

- To attend a session, networking event or other social program, visit the room where it is taking place, open the content window on the main screen for the day, and scroll through content to find the program. Click launch and enjoy the program.

